1) Is there a more current version of the RSC & CERES system description documents that includes, for example, RT Logic and Braxton equipment? The versions in the Bidder's library CD are dated January 2000.

No, we are not planning to update the system description prior to contract award.

2) What project documentation (e.g. mission-unique software and hardware handbooks) for current and future missions is available to STEC 2004 bidders?

No further project documentation will be provided prior to contract award.

3) Please enumerate the currently existing Government-furnished training courses and materials that the STEC 2004 contractor will be expected to maintain.

None. The successful Offeror will not be expected to maintain existing training materials or courses, but will have access to existing training materials for development of their own training plans. The Offeror will need to maintain these materials once they are developed.

4) Please provide a description of the Government-furnished office space that will be available to the STEC 2004 contractor, including number of offices, square footage, etc.

As described in the tours, the Kirtland facility has recently upgraded carpeting and furnishings. The Schriever facility has been upgraded within the last two to ten years. The government will provide office space upon request, as available.

5) Are updated versions of the tour briefs available? We noticed some differences between the ones briefed on our tour and the ones on the Bidder's library CD.

There are no differences between versions, except as noted during the briefings (omission of facility diagrams).

6) What are the mission-unique and core systems training standards that the STEC 2004 contractor must satisfy?

None, the government will not specify a training standard.

7) What are the historical labor effort requirements for Acceptance Testing and Compatibility Testing?

The government has not collected this data. Total labor hours required on the contract will be specified as level of effort.

8) What is the standard set of Contract Data Requirements List deliverables (CDRLs) for each mission performed in the RSC and/or CERES?

Draft CDRL requirements have been posted to the web site. Most mission documentation will be delivered as Technical Report - Study/Services. The contractor will be required to write mission-specific Program Requirements Documents (PRDs) (samples provided in the Bidder's Library). The Ground Specification Documents (GSDs) (samples in the Bidder's Library) specify other documents that are required to be written by the contractor.

9) What are the currently-projected reimbursable funding levels at the RSC and CERES over the length of the STEC 2004 contract?

Projected maximum customer workload is captured in the Draft Section L, which is posted on the web site.

10) What are the current timelines and milestones associated with the implementation of the Strategic Roadmap?

Timelines and milestones are dependent on funding, most of which will come as fall-out funds.

11) What is the current defined, documented methodology for executing CERES projects?

There is no defined, documented methodology for CERES projects. Each project employs a unique approach.

12) What are the current guidelines for accepting and prioritizing a mission into the RSC?

Reference the New Mission Process in the Bidder's Library.

13) What are the current guidelines for accepting and prioritizing a CERES project?

The government produces a Requirements Document (RD) for STEC. They return a cost proposal for supporting the project. Prioritization is based on schedule and customer need.

14) How are projects tracked and statused in the RSC and CERES? What key metrics are tracked and reported?

Each project is broken down by task, and tracked by cost, schedule, and risk.

15) From previous missions in the RSC and projects in CERES, what has been the order - from most constraining to least constraining – in meeting mission/project demands: schedule, cost, or personnel/facility resources?

For CERES, it varies from project to project. Cost is always up there since we usually try to cover as many requirements as possible based on cost. Schedule or personnel resources are usually not as constraining. Facility resource constraints have been last but are becoming a concern.

For RSC, this is mission dependent since our funding is customer driven. It is often schedule dependent to meet launch and vehicle development dates. Meeting these dates requires the juggling of personnel resources. Facility resource constraints have been less important in the past, but are becoming a concern.

16) What is the current timetable for developing CERES into a full-featured backup facility to the RSC?

No specified timetable exists but will be developed as funds and resources allow.

17) Could you provide a copy of the current configuration management processes used for RSC and CERES documentation?

Documentation does not currently fall under the current Configuration Management Plans for the RSC and CERES.

18) Are STEC personnel required to develop detailed knowledge of spacecraft subsystems for RSC missions? How is this training obtained?

This is mission dependent on whether the customer wants this level of knowledge in their operators. If the customer does not have the spacecraft contractor around to do long term trending and analysis, this may become an RSC task. Training is usually obtained by attending spacecraft contractor classes, bus integration and tests, and OJT.

19) What criteria are used in determining when to end operations on a particular mission?

The following are considerations used in determining when to end operations: Vehicle Health
Customer funding
VO need for a Test and Checkout (TACO) satellite
End of life plan

20) Can we get hold of your organization charts down to your 3 and 4 letter sections?

No, this information is not relevant for responding to the solicitation.